

# Environmental Policy

Citron Hygiene UK Limited is a national provider of washroom and healthcare waste services. We ensure, as far as it is reasonably practicable, that our operations will be carried out with a commitment to protecting and enhancing the environment. We are dedicated to conducting ourselves in a responsible and sustainable manner to protect people and the environment.

We recognise that our activities have an environmental impact. In developing this policy, we seek to confirm our commitment to manage environmental issues appropriately. This policy has the full support of the Directors.

In implementing this commitment to manage our environmental impact we will:

1. Fully comply with all applicable environmental regulations and codes of practice.
2. Ensure that environmental considerations are integrated into our business decisions as we develop products and services, both new and existing.
3. Ensure that we use risk assessments to identify potential environmental risks.
4. Actively pursue opportunities to minimise the environmental impact of our operations, where practically possible and where suitable technologies exist. Focus will be directed towards the reduction of vehicular emissions, reducing waste sent to landfill and reducing our use of products which are made from unsustainable materials or are non-recyclable.
5. Attempt to develop a wider understanding of environmental issues among our suppliers and employees and encourage them to follow our example.
6. Regularly review our policies to ensure that they remain properly aligned to the need to reduce waste and encourage the most effective utilisation of scarce resources.
7. Ensure colleagues have the tools and training to understand and meet our environmental commitments.
8. Measure and report the Citron Hygiene UK organisational carbon footprint each calendar year (to standard ISO-14064-1:2006) to inform our journey towards Net Zero.

We will support our colleagues to take ownership of the environmental impact of their work, encouraging their feedback on how to improve our performance further.

This Policy, systems and procedures laid down are based on the requirements of the relevant Environmental Management Systems (Certificate Number 220316) as applicable to Citron Hygiene UK Limited.

This policy is to be displayed at all Citron Hygiene business premises and will be communicated to all colleagues.

A handwritten signature in black ink that reads "Philip Fantham".

Philip Fantham, Executive Vice President UK  
Citron Hygiene UK Limited  
31<sup>st</sup> January 2025

