



## Lyreco [1]



Washroom Care

Lyreco is a worldwide supplier of office and workplace solutions. They turned to Citron Hygiene for ?Excellent value for money, competitive pricing and delivery of a tailored washroom service?.

Citron Hygiene provides a range of Washroom services across the UK delivering service on a local level by a local team through the extensive network of Service Centres.

Floorcare is also an essential part of the service provision helping to ensure floors stay clean, dry and more importantly safe as dirt and moisture is collected and retained at the front door.

Great communications with their Account Manager and Hygiene Technicians ensure that service levels are maintained to the highest standard.

The regular introduction of new services is quickly presented to ensure Lyreco stay at the forefront of the latest developments and maintain a standard of excellence across their washrooms.

If an occasional issue crops up it is rectified quickly and the Facilities & Security Co-ordinator Jamie Mills explains that ?any issues are extremely nominal versus the large amount of units across the estate.?

Jamie highlights that ?the level of customer service received is outstanding, underpinned by service provision, value for money and product range.? The best accolade that can be applied is the willingness to recommend Citron Hygiene to other companies.